

Care for Your Unique Handmade Clocks by Leonie Lacouette

*All of clocks are guaranteed to run well and look great for many years.
The following covers basic care, hanging, cleaning and troubleshooting.*

- Never lay a clock face down! This can break the mechanism.
- Use the right hardware. Hang on a nail or screw not a picture hook. For heavier clocks, be sure to sink the nail or screw into a stud, not drywall.
- Use a new, strong battery. If the clock has a square, black plastic cover on the back, pull it off to access the battery compartment. Make sure the battery is oriented correctly. The negative (flat) end of the battery should rest against the metal spring. A weak battery may propel the hands but not the pendulum or sometimes vice versa. Batteries can lose power just sitting in the package, so “new” may not mean “strong.” If you're having issues, be sure to try a battery you've tested...like the one in your TV remote control.
- Set the time. Rotate the minute hand only until both hands line up at 12:00. If they don't line up exactly, gently but firmly move them to 12:00. If this is not done, the clock will never keep accurate time. To set the time, rotate the minute hand clockwise. The hour hand will follow.
- Attach the pendulum. Attach the hooked end of the pendulum rod to the black plastic hanger on the back of the clock. If you have a clock with a double movement (2 batteries) make sure the pendulum rod is seated in the middle of the hanger. If it is off center, the pendulum will become unbalanced and stop swinging.
- Hang the clock and check the tilt. The nail/screw should go through the loop in the aluminum hanger, so the clock hangs securely. It should hang parallel to the wall, or tilted out slightly at the top, so the pendulum can swing freely.
- Swing the pendulum. Give the pendulum a gentle push to start it swinging. Then leave it alone. It should keep going.
- If pendulum or hands stop moving, check for obstructions. If the hands have become loose or bent, unscrew the cap nut holding them on and remove both hands. Straighten them and then replace them: First press the hour hand firmly onto the shaft as far as it will go. Then replace the minute hand and screw the cap nut back on. Also check to make sure the movement is straight on the back of the clock. If it is tilted at all, just twist it so it is oriented straight up and down. Then reset the time. (See above.)
- Avoid breezes, vibrations and humidity. A light breeze from a window, fan or air conditioner can stop a pendulum. So can shaking (earthquakes, door slams, etc.). Do not hang my clocks outdoors or in bathrooms, as humidity can damage the finish and cause battery corrosion.
- Cleaning: All copper and nickel silver elements are coated with clear polyurethane. Simply dust with a dry or slightly damp cloth. Never use metal polish or abrasive cleaners. Stainless steel parts are not coated. Clean them with a microfiber or soft cloth. For stubborn fingerprints, try isopropyl rubbing alcohol on a soft cloth or a vinyl pencil eraser followed by an alcohol wipe.

If you have any questions that aren't answered here, please feel free to call or email.